

Indigenous Navigation Services: Deyaami maampii (We are here)

What is Indigenous Navigation Services?

These services meet the needs of First Nations, Métis, and Inuit people and supports the patient and their family throughout their care in the hospital and transition back into the community, in a culturally safe and relevant manner.

How Can Indigenous Patient Navigation Services Help?

Help understand your healthcare plan

Enhance communication

Link you with other services

Provide access to traditional healing

Support developing your healthcare plan and transition from hospital to community

How Do I Access these Services?

Indigenous Navigation Services can be reached Monday to Friday from 8:00 a.m. to 4:00 p.m.

Nikki George, Indigenous Relations and Navigation Coordinator (519-464-4400 ext. 8815): Supporting Indigenous patients and families who access mental health programs and services

Doy Loulas, Indigenous Transition Navigator (519-464-4400 ext. 8355): Supporting care transitions and discharge planning in medicine areas: general, acute, telemetry, palliative, intensive care, complex cognitive care, and maternal/infant/child

Ashley Stone, Indigenous Substance Use Care Partner (519-464-4400 ext. 8301): Supporting Indigenous clients who are needing supports in the following areas: addictions services, acute withdrawal, Ryan's House, and emergency department

Indigenous Navigation Services available for outpatient areas upon request.

