

Indigenous Navigation Services: Deyaami maampii (We are here)

What is Indigenous Navigation Services?

These services meet the needs of First Nations, Métis, and Inuit people and supports the patient and their family throughout their care in the hospital and transition back into the community, in a culturally safe and relevant manner.

How Can Indigenous Patient Navigation Services Help?

Help understand your healthcare plan

Enhance communication

Link you with other services

Provide access to traditional healing

Support developing your healthcare plan and transition from hospital to community

How Do I Access these Services?

Indigenous Navigation Services can be reached Monday to Friday from 8:00 a.m. to 4:00 p.m.

Nikki George, Indigenous Patient Navigator (Ext. 8815): Supporting Indigenous patients and families receive care that is culturally relevant in areas of; mental health, emergency (exclusive of substance use), and outpatient.

Doy Loulas, Indigenous Transition Navigator (Ext. 8355): Supporting care transitions and discharge planning in areas of; medicine, ICU, surgical, rehabilitation, CCCOG/COM, and maternal/infant/child.

Indigenous Substance Use Care Partner (*currently hiring for this position*) (Ext. 8301): Supporting Indigenous clients who are struggling with substance use across the organization, with an elevated presence in emergency, withdrawal management, and Ryan's House.

