

 At or better than target. Continue to monitor.
  Within 5% of target. Monitor and take action as appropriate.
  Below target by more than 5%. Take action and monitor progress.
  No target identified or available.

WHAT IS BEING MEASURED?

Medication reconciliation is a process in which healthcare providers work with the patient, family, and other healthcare providers to review all medications that a patient is taking to ensure that any medications being added, changed, or discontinued are carefully evaluated. This measure examines the percentage of time medication reconciliation is completed within 24 hours of admission to Bluewater Health.

WHY IS THIS IMPORTANT?

In Canada, 40% to 50% of hospital patients at admission, and 40% at discharge, experience problems with medications such as missed or wrong doses and taking too much of the same or similar medication. These problems can lead to adverse health effects (Canadian Patient Safety Institute, Institute for Safe Medication Practices Canada, Canada Health Infoway, & Safer Healthcare Now!, 2011 Available online: <http://www.accreditation.ca/sites/default/files/med-rec-en.pdf>). Medication reconciliation was introduced as a national patient safety initiative through Safer Healthcare Now! in 2005 and is now identified by most provinces and territories as a key strategic priority for improving the safety and quality of healthcare. Also in 2005, Accreditation Canada established Required Organizational Practices (ROPs) for medication reconciliation. This measure remains one of Bluewater Health's top priorities in our Quality Improvement Plan (QIP).

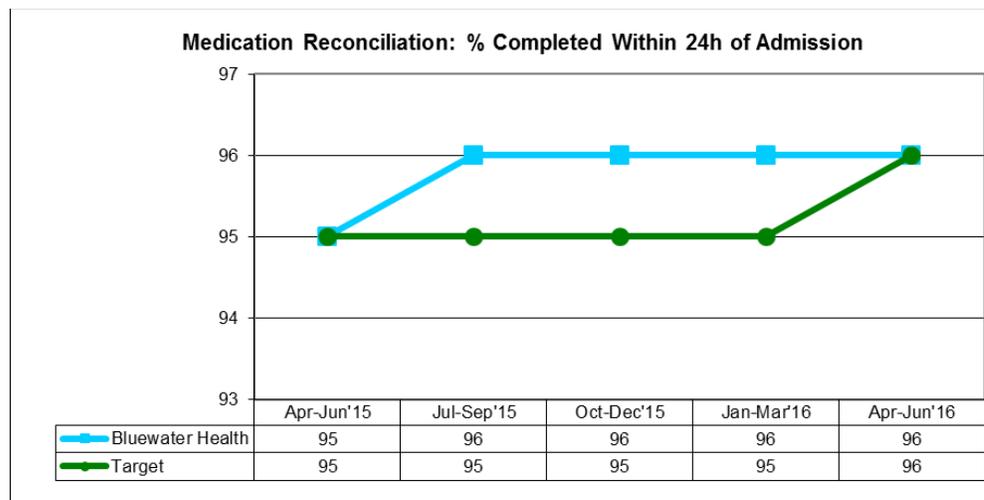
WHAT IS THE TARGET?

Accreditation Canada recommends that organizations aim to complete medication reconciliation within 24 hours of admission 90% of the time or better.

HOW ARE WE DOING?

Bluewater Health has made significant improvements and met

its target of 96% (increased from 95% to 96% effective 1-Apr-2016). For April to June 2016, medication reconciliations were completed in 96% of the time within 24 hrs of admission.



Preferred trend/direction



WHAT ACTIONS ARE WE TAKING?

Bluewater Health will continue to optimize the use of an electronic system that assists in tracking medication reconciliation and in communicating current medications and changed medications among healthcare providers, patients, and families. Pharmacy staff, specially trained in medication reconciliation, have also been added to make improvements.

WHERE CAN I LEARN MORE ABOUT THIS MEASURE?

- Institute for Safe Medication Practices Canada [see website](#)
- Safer Healthcare Now! [see website](#)
- Accreditation Canada [see website](#)
- Contact us

FREQUENCY REPORTED: Quarterly

NEXT UPDATE: December 2016