

Family Presence and Care Partnerships during COVID-19

The Maternal Infant Child (MIC) program views family and care partners as essential to the physical, emotional, social and spiritual well-being of our patients.

To work in partnership and support the well-being of patients and the safety of everyone please be aware of the new infection control guidelines. Family care partners are welcome but restrictions remain in place depending on the unit.

- Four designated care partners, with two designated at the bedside. All designated care partners must be 18 years of age or older. No visitors under the age of 18 are allowed on MIC at this time. We understand there are exceptional circumstances, you can speak to your care team about potential accommodations.
- Actively participating in your screening and health assessment upon entry is mandatory.
- Be prepared to show your identification for contact tracing purposes.
- You are required to sign-out upon leaving the hospital.

Please do not come to the hospital if you:

- Are feeling generally unwell – in addition, you will be asked screening questions upon entry at the hospital, related to the most current COVID-19 symptoms;
- Have tested positive for COVID-19 in the past 10 days or the test result is pending;
- Have had contact in the past 10 days with someone who tested positive for COVID 19; or
- Have been contacted by public health to isolate.

If you have signs and symptoms of COVID-19 you are encouraged to self-isolate as per public health guidelines. If the patient you wish to visit is COVID-positive or under suspicion of COVID-19, You will be provided instructions prior to your visit.

PLEASE NOTE: A hospital-issued mask will be provided to you. You will be expected to use this mask to cover your nose, mouth and chin for the duration of your time in the hospital. To work in partnership and support the well-being of patients and everyone's safety please follow infection control guidelines on personal protective equipment, physical distancing, and hand hygiene.

Both Care Partners may visit each day, and be at the bedside together. Follow the limitations on movement within the hospital:

- Only use the designated public washroom in the unit you are visiting.
- Remain in the patient's room unless directed by a health provider and for washroom use only.

These requirements are essential for your safety, patient safety, and staff safety. Any violation of the requirements may result in cancelling the visiting approval. For more questions or concerns speak to the unit Manager or contact the Patient Experience Office at 519-464-4436.