

Visiting Patients in Hospital

At Bluewater Health, our top priority is to support our patients' care journeys while recognizing our need to keep all patients, staff and our community members safe. Because of COVID-19, visitor restrictions at Bluewater Health are in effect to minimize the number of people in the hospital.

Families are a vital care partner to patients in their recovery. We recognize that family members, friends and loved ones play an important part in a patient's care experience, and we encourage their involvement.

What to Expect When Visiting a Loved One

Please do not visit a patient in hospital when you are feeling unwell. In addition to putting on a mask when entering the hospital, and cleaning hands frequently, all visitors are expected to follow these three rules for visitation:

- 1) Maximum two visitors at the bedside at a time.**
- 2) Visitors must wear masks at all times.**
- 3) No food or drink for visitors within patient rooms.**

In some cases, additional precautions need to be taken before entering patient rooms, such as wearing a gown or other personal protective equipment. Please follow the additional precaution measures listed on patient doors if applicable. If a visitor is unable to comply with these rules, visitation cannot occur.

Frequently Asked Questions

Why do I need to wear a mask?

Universal masking (masking for everyone) is just one of the measure that Bluewater Health has in place to prevent the spread of COVID-19 and other respiratory viruses. When everyone entering the building wears a mask, we are better able to control the source of COVID-19 infections. That is why it is an expectation for everyone, including staff and visitors. Please make sure that your mask is worn correctly over your nose and under your chin at all times.

Can I bring food or coffee for my loved one?

Yes, you can bring food, coffee or other beverages for your loved one. Patients may eat or drink in their room when visitors are present. Visitors cannot, however, eat or drink in patient rooms because they need to keep their masks on at all times. If you would like to eat or drink while at the hospital, you can do so in the Atrium in Sarnia, or you will be assisted on an individual basis in Petrolia.