

QIP- Looking Back 2020-2021

Indicator		BWH Starting Performance	Target (Goal Defined)	BWH Year-End Performance	Peer Comparator Available	Target Status
Primary Indicator	90th Percentile Time to Inpatient Bed	14.2 hrs	13.9 hrs (Jan- Dec)	5.5 hrs (Jan- Dec)	19.5 hrs (Q1,Q2, Q3) High Volume Community Hospitals	√ Met Target
Supporting Indicators	Improving conservable bed days by improving Acute Length of Stay	6626 Conservable Days	5251 Conservable Days (Q1, Q2, Q3)	4897.0 Conservable Days (Q1, Q2, Q3)	5887.7 Conservable Days (Similar community hospitals- open submission data- subject to change)	√ Met Target
	Patient Experience- Received enough discharge information on leaving hospital, or similar question	No past measurement	Collecting baseline with an internal survey	Paused related to Covid-19 and unable to have any volunteer onsite for survey, as well as competing priorities.		
	Alternate Level of Care (ALC)	13.6%	13.6% (Q4, Q1, Q2)	13.8% (Q4, Q1, Q2)	17.0% (Q4,Q1,Q2) Provincial Rate  10.3% (Q4, Q1, Q2) Erie St. Clair LHIN Rate	<ul style="list-style-type: none"> <li>• Close to Target for Q4, Q1, Q2 (0.2%)</li> </ul> √ Met Target for Jan-Dec (13.2%) √ Better than provincial comparator
	Repeat Unscheduled Visits to Emergency Department (ED) within 30 days for Mental Health Condition (age 12-25)	16.4%	16.1% (Q4, Q1,Q2)	16.2% (Q4,Q1, Q2)	17.5% (Q4,Q1,Q2) Erie St. Clair LHIN	<ul style="list-style-type: none"> <li>• Close to Target (0.1%)</li> </ul> √ Met Target for Jan-Dec (15.7%) √ Better than peer comparator
Documented assessment of palliative care needs among patients with progressive, life-limiting illness who were identified to benefit from palliative care		No past measurement	Collecting baseline with Health Quality Partners	Paused related to Covid-19- Health Quality Partners change in direction and competing priorities		
Number of Workplace Violence Incidents		335	Number of Incidents	310 (Jan- Dec 2020)	N/A	